

DEVELOP PIONEERING SOLUTIONS

FOR THE WORLD'S
BIGGEST BRANDS



Software Support Engineer (f/m/x)



MIC is leading worldwide in the automation of global customs and trade compliance processes. With our software solutions, we ensure safe and efficient customs clearance within the legal frameworks for more than 800 customers - like VW, Zalando and IKEA - on 6 continents.

Your mission

As a Software Support Engineer it is your mission to provide timely support to international customers and Key Users of the MIC Global Trade Management (GTM) - Suite, analyze source code, and document knowledge in our knowledge base.

- As part of the Support Team you will support our international customers and Key Users in the application of our software products and ensure that solutions are rolled out in a timely manner (2nd level support)
- In the role of Software Support Engineer you will answer technical and functional inquiries from customers regarding MIC GTM-Suite
- Analyzing of the source code of the MIC GTM-Suite (Java, Oracle PL/SQL, SQL) is also part of your job
- You document knowledge in the form of technical notes and articles in the knowledge base

Your skills and qualifications

- Computer science education (HTL, FH, Uni) with some years of relevant work experience
- Good knowledge in JAVA, SQL and relational DB
- Very good English (spoken & written)
- Service orientation and good communication skills
- Independent and structured way of working
- German skills are beneficial

We offer you

- Privately owned, stably growing world market leader with 11 offices on 3 continents
- International context with global players as customers
- Cooperative, appreciative and respectful culture based on diversity, equal treatment and fair pay
- Your personal training plan, organized by the MIC Academy, as well as your mentor support your professional onboarding
- Individual development and career opportunities
- Flexibility in a hybrid working environment allows you to combine your career, studies and private life

Compensation

We are legally required to mention the compensation for this position. We offer a minimum salary of € 45.700,- gross/year (38,5 hours / week, no All-in contracts) plus an employee bonus and numerous other benefits. Of course, we are adapting the compensation according to your experience and qualification.

Join our international MIC Team!
HQs Linz | Vienna | Salzburg

Apply to:

www.mic-cust.com/career
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