



Searching for Global Players: IT Project Manager

MIC is leading worldwide in the automation of global customs and trade compliance processes. With our software solutions, we ensure safe and efficient customs clearance within the legal frameworks for more than 800 customers - like VW, Zalando, IKEA - on 6 continents.

As an IT Project Manager you are responsible for the successful implementation of MIC software modules at our international customers. An exciting position in an international work environment awaits you, where you can bring in both your technical skills and organizational competence. Apply now!

Your job

- 🌐 You are responsible for managing and executing the project through its entire life cycle in time, scope, budget, and quality according to CMMI guidelines
- 🌐 As an IT Project Manager you are constantly monitoring the project and are fast in identifying upcoming changes in time, scope or budget
- 🌐 The whole change request process from the first specification to the proper hand over to support is your responsibility
- 🌐 You define specifications of gaps, as a basis for the Software Developers (creating user stories, Jira tickets) and prioritize together with the Development team
- 🌐 You are configuring our software according to our customers' needs
- 🌐 In addition, you are coordinating and planning release or patch upgrades during the project
- 🌐 Creating, executing and documenting test cases together with the customer is also an important aspect of your role
- 🌐 You cooperate closely with the Sales (support in customer projects), the Product Development and Software Support (hand over after hypercare phase)
- 🌐 You are regularly reporting to the Team Manager

Your skills and qualifications

- 🌐 Degree in Business Information Systems or Computer Science
- 🌐 3+ years of proven work experience (PM or similar)
- 🌐 Very good IT project management skills; ideally PMP certificate
- 🌐 Customs knowledge

- 🌐 A good understanding of relational databases, SQL statements and ideally Oracle DB
- 🌐 Proactive, analytical and structured way of working
- 🌐 Ability to translate business needs into project requirements
- 🌐 Very good communication skills and a customer oriented approach
- 🌐 Fluent in English
- 🌐 Openness for business travel (max. 10%)

We offer you

- 🌐 Privately owned, stably growing company with HQ in Linz/Austria
- 🌐 World market leader with 11 offices on 3 continents
- 🌐 Cooperative, appreciative and respectful teamwork
- 🌐 International context with multinational customers
- 🌐 Professional on-boarding, MIC Academy training
- 🌐 Various benefits: Group term life insurance, dental & medical care, retirement saving plan 401k, cell phone, bonus payment



Become an active part in the global trade world!
MIC office Southfield, MI or Vancouver, WA

Apply to:

www.mic-cust.com/career/
MIC HQs/ Margit Klima-Bencic
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