



SAP INTERFACES Support Engineer (m/f/x) International customer projects

MIC is leading worldwide in the automation of global customs and trade compliance processes. With our software solutions, we ensure safe and efficient customs clearance within the legal frameworks for more than 700 customers -like VW, Zalando, IKEA, Panasonic - on 6 continents.

Great chance to acquire in-depth know-how in the industry-standard ERP system SAP while further deepening your customer support skills!

Your job

- 🌐 As MIC SAP INTERFACES Support Specialist, you are the main contact for customers in case of questions, issues or requested changes in the MIC SAP INTERFACES
- 🌐 You support the customer's SAP specialists
- 🌐 Working closely with the customer, you analyze functional and technical errors, including the analysis of ABAP code and debugging
- 🌐 You create and execute test scenarios, including test cases
- 🌐 Business Analysis tasks are also part of the job: In specific, you analyze customer requirements and create specifications as a basis for implementation
- 🌐 You customize MIC SAP INTERFACES to best meet the customers' needs
- 🌐 You are coordinating your support tasks with the colleagues of the support department
- 🌐 You have the chance to participate in workshops together with the MIC SAP Project Manager

Your skills

- 🌐 Completed education in Informatics or similar major (technical apprenticeship, vocational high school, university)
- 🌐 Openness to acquire or deepen knowledge in SAP ABAP, SAP HANA technology, SAP module (SD, PP, MM) skills
- 🌐 First experience in Software Support preferred
- 🌐 Good SQL skills, good knowledge in OO programming language and software design patterns
- 🌐 Good knowledge of handling interface formats (XML)

- 🌐 You enjoy working in a team and with internal or external stakeholders
- 🌐 Analytical thinker with strong sense of responsibility
- 🌐 Fluent in English (written and spoken)
- 🌐 German skills preferred but no „must“

Our offer

- 🌐 Privately owned and permanently growing company
- 🌐 World market leader with 11 offices on 3 continents
- 🌐 Cooperative, appreciative and respectful teamwork
- 🌐 International context with global players
- 🌐 Professional on-boarding, MIC Academy training
- 🌐 Flexibility and individual career options

Compensation

We are legally required to mention the compensation for this position. We offer a minimum salary of € 46.200 gross/year (38,5 hours / week, no All-in contracts) plus an employee bonus and numerous other benefits. Of course, we are adapting the compensation according to your experience and qualification.



Become an active part in the global trade world! Linz | Hagenberg | Salzburg | Wien

Application

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