



## Environmental Policy

**mic**

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## 1. Objective

MIC is a worldwide acting provider of global customs and trade compliance software solutions with locations in different countries all over the world. Our vision is to run the best cloud platform for global customs and trade compliance.

"We recognize the impact of our core processes and take responsibility for our conduct with customers, suppliers, employees, business partners, and the environment. It is fundamental for us that all our activities are fair, faithful, sustainable and in compliance with all applicable laws and regulations.

As an Austrian based company, we are subject to the legal standards for environmental protection stipulated by the European Union and Austria when it comes to the Environment. Our ambition is to leverage the positive impact we have and work on avoiding, reducing, and compensating negative impact.



**Alfred Hiebl, DI**  
**Chief Executive Officer (CEO)**

*"We recognize that our actions and decisions have a profound **impact** on the world around us.*

*Therefore, we have set up our CSR program to actively manage our impact in alignment with the **sustainable development** and **climate action goals**.*

*We are committed to ensuring that our activities align with our values of **fairness, faithfulness, and sustainability**."*

## 2. Scope of this policy

MIC is a Software Provider for Global Customs and Trade Compliance solutions. As such, our impact on the environment is strongly shaped by the sector we operate in and the service we provide.

Our Corporate Social Responsibility (CSR) concept is based on the UN's Sustainable Development Goals (UNSD SDGs) and is tailored to MIC's business field, company size, and corporate values.

We identified 7 SDGs where MIC and its core processes have the biggest impact:



Due to our business model, we have little or no impact on topics like water quality, consumption and management, air quality, chemical management, animal welfare, biodiversity, land use and deforestation, soil quality or noise emissions. Thus, this policy focuses on areas which we can actively influence.

## 3. Our GHG emissions and decarbonization goals

To enhance our efforts, we have set an ambitious goal for this year, guiding us to avoid, reduce, and offset environmental impact throughout our operations. Our decarbonization journey started in 2019, when we first measured the Corporate Carbon Footprint of our Headquarter in Linz for 2019, where the majority of our operations are handled, and most colleagues are based. Our goal was to get a first picture of our Corporate Carbon Footprint and find out where we have leverage in reducing our emissions. In 2022, we committed ourselves to set-up a plan for CO<sub>2</sub> footprint reduction to net zero by 2040.

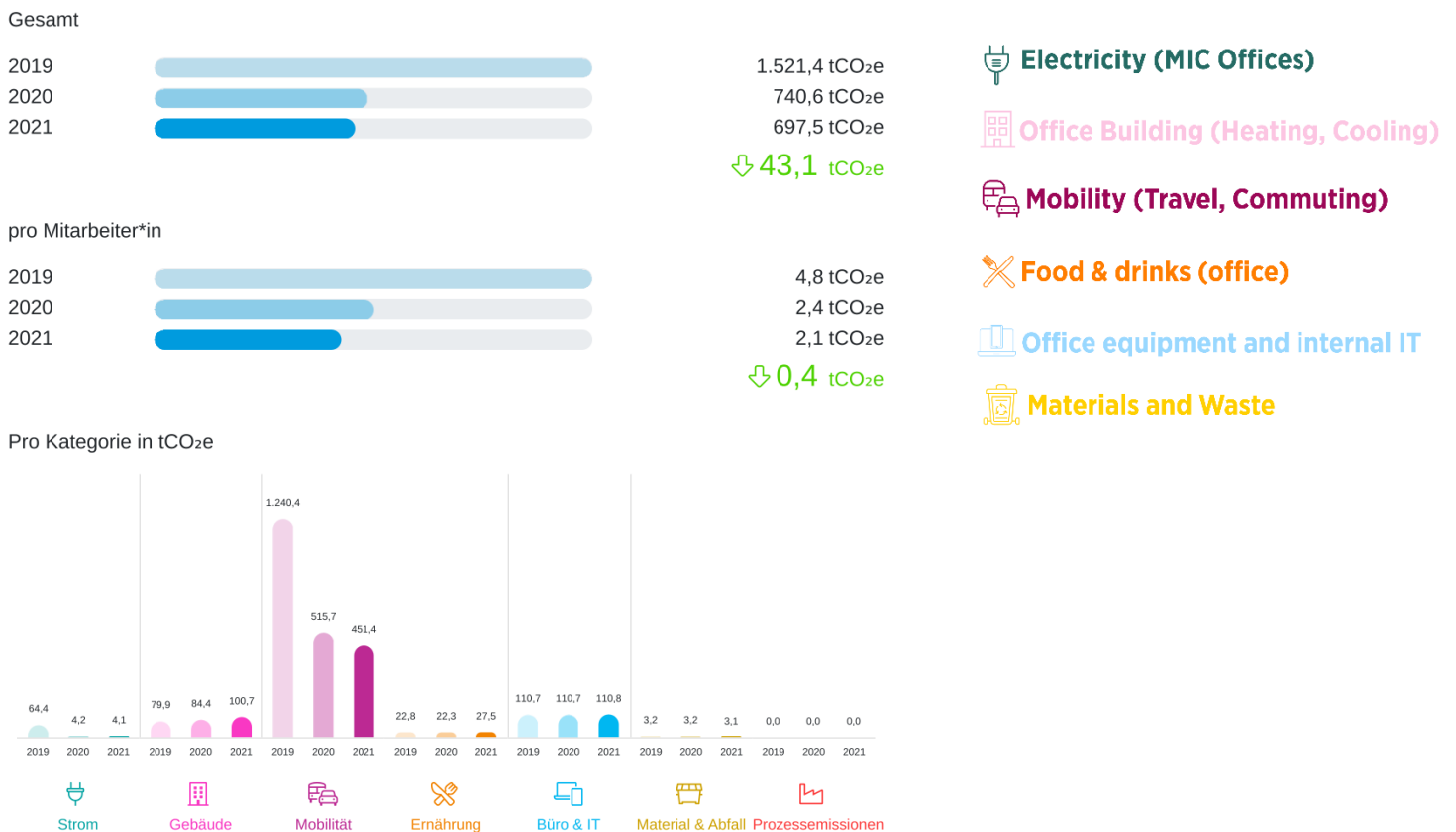
Our goal for 2023 is to Reduce our CO<sub>2</sub> footprint<sup>1</sup> by 10% by following the principle avoid - reduce - compensate.

## 4. Continuous measurement

To objectify the impact of the measures we set, we assess our CO<sub>2</sub> footprint on a yearly basis.

For measuring our Corporate Carbon Footprint, we used Glacier's tool CARMA, which allowed us a fast assessment of our leverage when it comes to CO<sub>2</sub> reduction.

### CARMA



<sup>1</sup> When referring to our CO<sub>2</sub> footprint or Corporate Carbon Footprint, we refer to the calculated CO<sub>2</sub> equivalent.

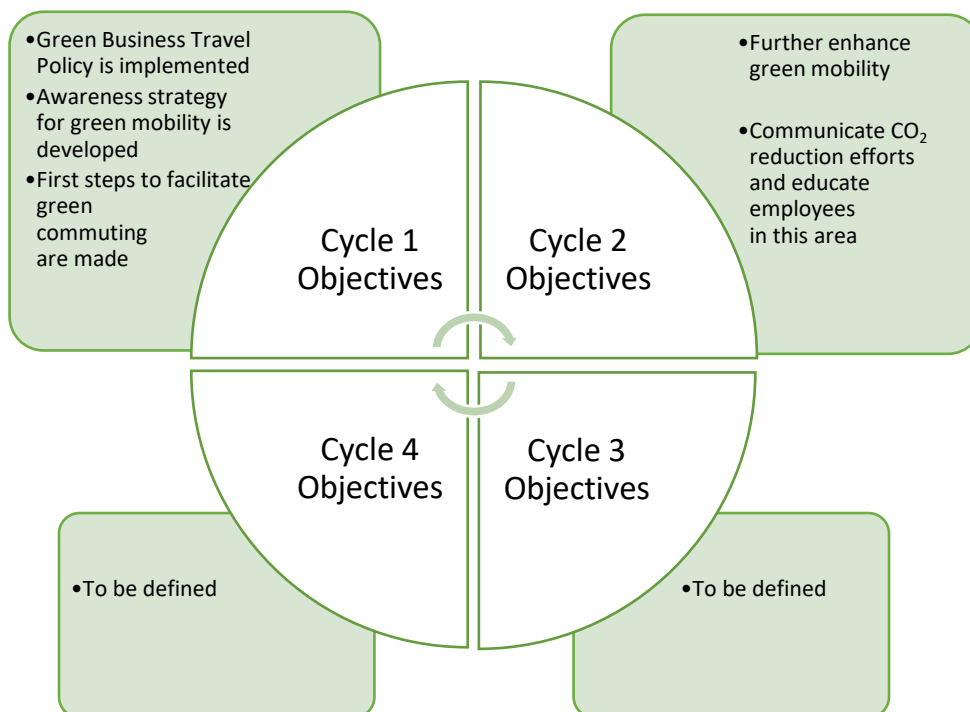
## 5. Continuous improvement of our environmental performance

We strive to improve our environmental performance, specifically the reduction of our Corporate Carbon Footprint.

To achieve this, we employ an agile goal setting approach (MIC Objectives and Key Results, based on the Objectives and Key Results Approach<sup>2</sup>) where employees from all departments can contribute during 4 cycles throughout the year. In each cycle, objectives and key results are defined that contribute to reducing our Corporate Carbon Footprint in the main emission categories according to our measurement, which in our case is Mobility and Software & IT.

After each cycle the progress, effectiveness and degree of completion are measured and evaluated.

Our cycle 1 and 2 objectives that help us achieve the 10% reduction goal:



<sup>2</sup> Further information on the definition to be found: [https://en.wikipedia.org/wiki/Objectives\\_and\\_key\\_results](https://en.wikipedia.org/wiki/Objectives_and_key_results)

## 6. Additional measures to increase our environmental performance

### a. Renewable Energy for our Internal IT and our SAAS Solutions

We are hosting our internal IT at the Microsoft Azure Cloud which aims at providing sustainable datacenters and cloud infrastructure.

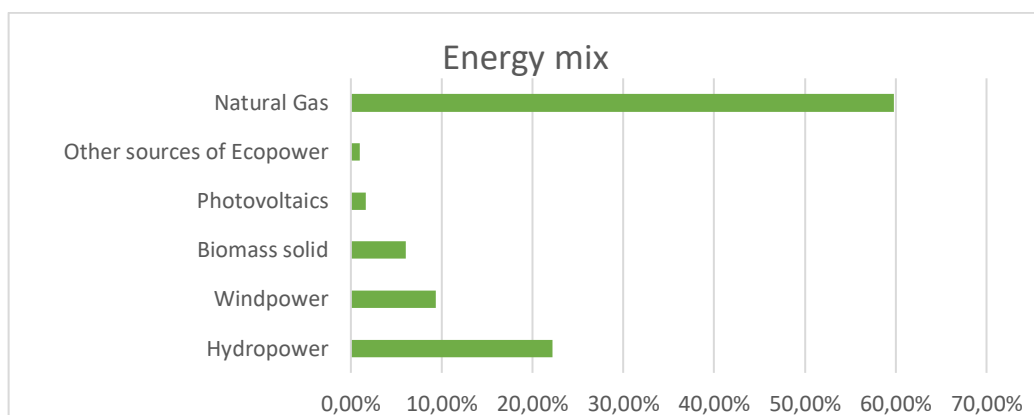
Azure has committed to focus on four key areas of environmental impact to local communities—carbon, water, waste, and ecosystems. One of their goals is to use 100% renewable energy by 2025. For further information, please see [Azure Sustainability](#).

We are hosting our SAAS solutions for our clients via [A1](#), the leading communication provider in Austria. Their data center is located in Arsenal, Vienna, uses energy from 100% renewable energy sources. The majority of the electricity supply is sourced from large-scale European hydropower. The remaining components include wind energy, biomass, solar energy, and biogas. As a result, the associated environmental impact is assessed as 0.00 g/kWh of CO<sub>2</sub> emissions, according to information provided by A1. Cold water circulation cabinets with 100% free cooling function are used for the cooling of the servers. A1 also holds an ISO 5001 and ISO 14001 certificate.

Note: The CO<sub>2</sub> footprint associated with our SAAS solutions for our clients is currently not considered in MIC's Corporate Carbon Footprint.

### b. Green power for MIC Headquarters Linz

We opted for Linz AG's eco power package to supply our Linz headquarters, aiming to minimize CO<sub>2</sub> emissions. The electricity supplied originates from a combination of renewable energy sources, resulting in CO<sub>2</sub> emissions of 198.57g/kWh. The table below illustrates the energy mix from October 2020 to September 2021.



Source: Linz Strom Vertrieb GmbH & CO KG, data provided in accordance to §78 Abs.1 and 2 EIWOG 2010 and the „Stromkennzeichnungsverordnung“ in its current version concerning the electricity supply for 10/2020-09/2021

### c. Waste Management

Waste generated in the office space and in the Cafeteria is collected and separated according to the categories: paper / carton, plastic waste, aluminum and residual waste, glass, biogenic waste. The waste is then collected by certified waste disposal companies and recycled, if possible.

- Glass is collected by Waizinger GmbH which recycles the glass. (More information can be found here: <https://www.waizinger.at/altglassammlung/> )
- Electrical waste (e.g. hard disks, hardware etc.) is taken care of by Reisswolf Österreich GmbH, which is EN ISO 9001:2015 and ÖNORM S 2109-1 / EN 15713 certified. (More information can be found here: <https://www.reisswolf.at/unternehmen/> )
- Our old hardware is partly donated to schools, where our laptops are reused after the data has been deleted.
- Toner cartridges are collected and recycled by Smartcycle a service of Item international Handel GmbH). More information can be found here: <https://www.item.at/>
- Waste from our Cafeteria is collected by Linz AG. (More information can be found here: [https://www.linzag.at/portal/de/businesskunden/infrastruktur/abfall\\_1](https://www.linzag.at/portal/de/businesskunden/infrastruktur/abfall_1))

We provide our employees with a readily accessible guideline placed near the waste bins, offering clear instructions on how to accurately separate different waste types:

## How to: separate waste @mic

	<b>Waste glass</b> Glass bottles, food jars and jam jars Clear glass in the clear glass container Coloured glass in the coloured glass container	
	<b>Waste paper</b> Newspapers, magazines, brochures, boxes and cardboard packaging (folded) take-away & pizza boxes (without leftovers)	
	<b>Lightweight packaging</b> Plastic bottles, yoghurt pots, plastic carrier bags, plastic tubes, polystyrene packaging, fruit and meat trays canisters, milk and drinks packaging (all without leftovers)	
	<b>Metal packaging</b> Aluminium cans, tin cans (without leftovers) screw tops crown caps	
	<b>Biogenic waste</b> Vegetable peelings and fruit rinds, solid leftovers, spoiled food, tea bags, egg shells, bones, plant waste	
	<b>Residual waste</b> Broken everyday objects, textile and fabric waste, very dirty take-away & pizza boxes sanitary products: nappies, liners	
<b>Hardware</b> Please return all hardware components to our ITIS-Team (incl. Cables, mouses, keyboards, batteries) if you don't need them any more or they don't work anymore		

**For your private household:**

There are 4 household waste recycling centres in Linz where hazardous waste can be handed in. • Mostnystrasse 14 • Schachermayerstrasse 9 – 11 • Wiener Strasse 375 • Melsseweg 36	Hazardous waste may be: paints, lacquers, drugs, acids, alkalis, batteries, old electrical equipment, LED lamps, fluorescent tubes, energy-saving bulbs, tyres	You can also arrange a pick-up date for free bulky waste collection (e.g. for furniture & other large items) at 0732/3400-6808 <b>LINZ AG</b> <b>ABFALL</b>
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